

IT SUPERVISOR – NETWORK TEAM
Information Technology Department
County of San Luis Obispo
\$94,452 – \$114,795 annually DOE/DOQ

The County of San Luis Obispo (SLO), Information Technology Department, is looking for an experienced Information Technology Supervisor to oversee the County's centralized network team. The Network Supervisor will be a key contributor and supervise a team that oversees the County's enterprise network and telephony services across multiple locations throughout the County. We are looking for a seasoned leader and network practitioner to successfully lead others, strive to exceed client expectations, inspire and develop staff, and successfully manage a team budget and resources.

The Department

The County of San Luis Obispo Information Technology Department (ITD) offers an exciting, fast-paced environment where exceptional performance is encouraged and rewarded. ITD consists of 85 staff within four (4) operational Divisions: Administration; Applications; Customer Service / Delivery; and Infrastructure. ITD resources are operated and maintained in a manner that supports high availability for utilization and minimizes the risk of business interruption. ITD's focus is on developing a sustainable, customer focused environment to enhance and improve the quality of technology services used by County departments for the benefit of all County of San Luis Obispo residents, businesses, and visitors. This career opportunity provides candidates the exposure of working with all our county departments; essentially 23 different industries. The County supports a work-life balance, and provides a generous pension and an outstanding community environment.

The Job

This position is within the Infrastructure Division and supervises the network team made up of seven employees. The network team manages all the data networking and telephony services across the County, which includes 150+ remote sites and provides connectivity to over 3,000 county employees and more than 5,000 network endpoint devices. The County WAN encompasses over 250 miles of private fiber, in addition to carrier-provided switched ethernet and leased data circuits to county facilities and external partner agencies.

This position requires the supervisor be a seasoned network engineer able to advise and support our network team staff and customers; however this position is supervisory and only occasionally provides hands-on technical support. The network team is comprised of a senior network engineer, four journey-level network engineers, a telephony coordinator and a network hardware specialist.

The Ideal Candidate

The ideal candidate will have several years of networking experience, is a seasoned leader with supervisory experience, and adept at managing priorities, inspiring and driving a team, managing resources, monitoring and managing a budget of approximately \$2.5 million, and developing, hiring, training and managing the performance of employees. You will also be a strategic forward thinker, leverage emerging technology to meet client's needs, and successfully partner with other technical teams both within and outside the department.

Employment Standards

- Four years of experience in an information technology network administration environment; post-graduate degree in a related field may substitute for one year of the required experience, and
- Graduate from an accredited four-year college or university with a bachelor's degree in computer science, or a closely related field (job related experience may substitute for the required education on a year-for-year basis).

OR

- An associate's degree with 60 semester units or 90 quarter units from an accredited college or university, or completion from a job-related, accredited vocational institution, and
- Six years of experience in an information technology network administration environment.

AND

- Be willing and able to respond to after-normal workday or irregular and on-call emergency requests on nights, weekends and holidays.

IDEAL CANDIDATES

Should have knowledge of and experience with:

- Cisco hardware and software
- Large, complex distributed networks – core or multiple core environments
- Network Protocols including MPLS and BGP
- Wireless LAN
- Cisco ASA security platform
- Cisco VoIP
- Work experience in public sector a plus
- Cisco Certification: CCIE or CCNP desirable

And will have:

- A great attitude and a “get it done” mind set
- A strong sense of work ownership
- A high degree of self-motivation
- A desire to participate and learn new technology
- Strong analytical, problem-solving, and troubleshooting skills
- The ability to plan and execute work through team members
- Good interpersonal, oral and written communication skills
- Ability to work with all levels in the organization: customers, peers and executives

Our Community

Located halfway between Los Angeles and San Francisco, approximately 275,000 people call The County of San Luis Obispo home. Our County's natural beauty includes beaches, lakes, mountains, wetlands, and oak-studded hills. It is home to California Polytechnic State University, Cuesta Community College, Hearst Castle, two historical missions, a commercial airport, and a Mediterranean-like climate.

Residents rejuvenate themselves by enjoying the county's year-round farmers' markets, wineries, public trails, and cultural events.

Salary: \$94,452 – 114,795 annually; depending on experience/qualifications

Benefits: The annual salary is supplemented by a generous benefit package which includes:

- Medical, Dental and Vision Insurance
- Participation in the San Luis Obispo County Pension Trust Retirement Fund
- Deferred Compensation Plan
- Flexible Spending Section 125 Plans
- Paid Personal, Sick and Vacation Days
- Paid Holidays
- Employee Assistance Program
- Staff Development and Education Allowance
- Post-employment Health Plan

Additional detail regarding benefits can be found here: <http://www.slocounty.ca.gov/Departments/Human-Resources/Forms-Documents/BenefitS/Benefits-At-A-Glance-by-Bargaining-Unit/Bargaining-Unit-07-Operations-and-Staff-Management.aspx>

HOW TO APPLY

This is an open continuous recruitment, however for first consideration apply by September 12, 2017 by submitting your cover letter and resume to <https://www.governmentjobs.com/careers/slocountyca>
The application process should only take 15 minutes to complete.

Please contact your recruiter Wendi Brown with any questions:

- Email to: wendi@wbrowncreative.com, or
- 541-664-0376 (direct)
- 866-929-WBCP (toll free)

The County of SLO is an Equal Employment Opportunity Employer