



# COUNTY OF SANTA BARBARA

Career Opportunity for *Two* Senior Level Information Technology Positions

## **OPERATIONS TECHNICAL SUPPORT SUPERVISOR** SOCIAL SERVICES DEPARTMENT

**AND**

## **SENIOR PROGRAMMER** ASSESSOR'S DEPARTMENT

\$79,289 – \$96,796

Salary negotiable within range DOE / DOQ

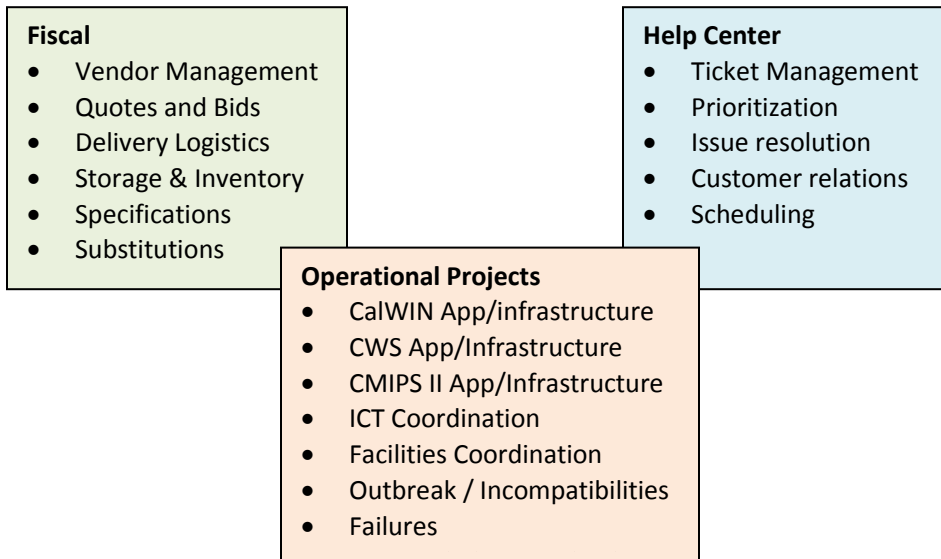


## OPERATIONS TECHNICIAN SUPPORT SUPERVISOR Social Services Department

The information technology team for the Social Services Department serves the largest department for the County with four branches, over 900 employees in multiple locations throughout the county; three major locations are in Santa Maria, Lompoc and Santa Barbara. *This is a great job for the right candidate who wants to support Social Services Staff who are dedicated to making a difference for those who live in Santa Barbara County.*

This is an exciting opportunity for someone who is looking for a dynamic career in a fast paced environment, who likes to wear multiple hats and regularly uses different skill sets to manage a variety of tasks, projects and challenges.

The Operations Technician Support Supervisor (classification title: EDP Systems and Programming Analyst, Senior) oversees four direct reports, six indirect reports and assists with managing a budget of \$2 – 3 million. As the Operations Technician Support Supervisor, your team's responsibilities include oversight of three areas:



In addition, this position will perform light scripting/configurations; participate in application testing; monitor system operations; write technical

specifications; supervise help desk operations and maintenance; manage operational projects; troubleshoot challenges; successfully juggle priorities; etc.

### THE IDEAL CANDIDATE

We need a balanced leader with technical savvy to understand the work staff performs, explore the customer's business requirements, provide recommendations, evaluate risk and help clients successfully weigh options. You will apply your strong leadership skills in the application of industry standards and best practices and bring new and creative ideas to take us to the next level of innovation.

You will be a seasoned professional with strong communications skills, significant professional experience in the evaluation of technology solutions to support business requirements, leading others, managing projects. Ideal candidates will also be the calm in the face of a challenge, manage people and resources well, use exceptional organizational skills to balance priorities, thrive on the distraction and be productive, and use excellent documentation skills to ensure we have processes and systems in place for current and future success.

**In your resume and/or cover, please be sure to describe your experience in:**

- **Systems and Application Experience:** analyzing, monitoring, testing, and implementing enterprise-wide software and hardware, specifically knowledge with: SQL Servers, SharePoint, Analytic packages and IT security principles.
- **Supervisory Experience:** managing a team, leadership experience/strengths, built relationships and used technical knowledge to monitor, maintain, troubleshoot or implement technological advancement.
- **Project Management:** experience where you participated in or managed projects including: scope, relationships, timelines, budgets, work plans, tools used, etc.



## SENIOR PROGRAMMER Assessor's Department

The Santa Barbara County Assessor Department discovers, identifies, values and assesses all taxable real and personal property in the county in order to produce the secured and unsecured assessment rolls. The Department assesses over 129,000 real property parcels and about 15,000 unsecured properties yearly. The department's annual property assessments rolls are passed to the Treasurer-Tax Collector Department which bills and collects all property taxes and the Auditor-Controller Department which distributes taxes to jurisdictions within the county such as schools, cities and other districts. Property taxes are the largest source of funds for the County's budget.

The Senior Programmer (classification title: EDP Systems and Programming Analyst, Senior) reports to the Information Systems Division Manager in the Assessor department. This position will develop and maintain programs that generate the annual assessments of all properties in the County. You will be creating and/or supporting software applications that will be used now and well into the future to support County government. You will be working with a highly skilled team of other senior developers and you will be actively involved in programming and decision-making.

One of the great pluses about this job is you will be getting in on the ground-floor of a project to develop the next generation of applications for tracking property assessments that will be designed to work on desktops, tablets and smart phones using the latest tools and technologies. Part of the challenge of this position will be creating applications that conform to current and possibly future state legislation regarding revenue and taxation. Therefore, this job requires a seasoned programmer who is interested and capable of understanding how California revenue and taxation laws have been and can be incorporated into software programs that result in efficiencies for users in the department.

### THE IDEAL CANDIDATE

This position will best fit an experienced developer of software who loves to code. Our legacy applications that need support are written with ASP.NET web forms using C# and Javascript. Our new development is being done using ASP.NET, MVC with C#, AngularJS, bootstrap, and Javascript. We are using the Microsoft Team Foundation Server and the Scrum process model.

We need a professional who:

- Has extensive experience developing web applications using Microsoft.net Technologies
- Likes to take up the challenge to learn new technologies such as MVC and Angular JS.
- Has extensive SQL Server programming skills.
- Has good understanding of SDLC and design patterns.
- Has good understanding of OOAD concepts.
- Is a team player
- Likes exploring the customer's business requirements, evaluating risk and providing recommendations.
- Applies programming expertise and knowledge of industry best practices to bring in new and creative ideas to take us to the next level of innovation.

**In your resume and/or cover, please be sure to describe your experience with:**

- [Web application programming/development](#)
- [Business application programming/developed](#)
- [Specific programs, tools and resources used to develop programs/applications](#)



**[Summary of Employment Standards - "CLICK HERE" for all job classification details regarding minimum qualifications:](#)**

- Completion college-level courses in principles and methods of system analysis, systems design, computer program design, computer programming, and/or information system technology; **and**
- Experience: in like environment, programs, projects, or systems for either of the descriptions described in this brochure, and four years of increasingly responsible applications analysis experience, or
- A combination of training, education and experience that is equivalent to the job description's employment standards

**Highly Desirable:**

- Certification in any of the following: Microsoft Certified Solutions Associate, Expert and/or Developer (MCSA, MCSE, MCSD)
- CIW Java Script Specialist and/or CIW Web Development Professional
- BA or BS degree with emphasis in computer science, or information technology

**BENEFITS:** The County of Santa Barbara offers a generous benefits package. [CLICK HERE](#) to view benefits details.

**HOW TO APPLY:** Complete a County application *and attach your resume and cover letter at [www.sbcountyjobs.com](http://www.sbcountyjobs.com). This is a short application process and should only take 15 minutes to complete. For first consideration, submit your application by July 30<sup>th</sup> and second review by September 8, 2015. This recruitment will remain open until filled, or until the County has received enough qualified candidates, **so apply ASAP to be considered.***

**Questions?** Contact your recruiter, Wendi Brown at 541-858-0376, 866-929-WBCP (toll free), or email [wendi@wbrowncreative.com](mailto:wendi@wbrowncreative.com).

**Selection Process:**

1. This recruitment will remain open until filled, or until the County has received enough qualified candidates and review dates have been set up. Some applicants may not be considered depending on the outcome of first reviews.
2. Resume and cover letter will be reviewed to determine those candidates who best match the competencies established for this recruitment, and organization's needs. For those referred on in the selection process other interview processes will be conducted which may include a phone screen.
3. The final candidate(s) will be required to successfully complete background and reference checks. The appointee may be subject to a post-offer medical evaluation or examination, and must complete a probationary period.

***The County of Santa Barbara is an equal opportunity employer with an affirmative action plan. Requests for accommodations from disabled applicants will be considered. Women, members of minority groups, persons with disabilities and Vietnam-era veterans are encouraged to apply.***